



WHAT TO EXPECT

When the order is ready, our SwiftWall team will reach out to you to request information to finalize your delivery details.



SWIFTWALL PRODUCTS COME ON LONG, CUSTOM WOODEN PALLETS



11' or 13' pallets should be lifted with no less than **6' long forks**.



If not accessible, the pallet can be pulled/skidded off the truck via the loading dock.



16' pallets should be lifted with no less than **12' forks**.



BECAUSE SWIFTWALL PALLETS ARE SO LONG, LIFT GATES ARE NOT AN OPTION FOR OFFLOADING PRODUCT



USE THE PROPER SAFETY EQUIPMENT WHEN HANDLING.



OUR PANELS CAN BE PICKED UP BY THE SIDES AND LIFTED WITH PROPER FORM.



WAYS TO RECEIVE SWIFTWALL PRODUCTS



Loading Dock w/ Fork Truck



Flatbed/Conestoga



Hand Offloading

FREQUENTLY ASKED QUESTIONS

1. WHAT DO I NEED TO DO TO PREPARE FOR MY DELIVERY?

If the product is shipping LTL, LTL delivers on a 40' to 53' van trailer. The receiving site will need to be accessible for the length of the delivery. Please let the SwiftWall sales rep know when verifying for final delivery.

3. I DON'T HAVE ANYONE TO HELP ME HAND OFFLOAD MY PRODUCT, WHAT CAN I DO?

When setting up final delivery, let the SwiftWall representative know and they can add a service to your delivery to help off-load your product.

2. WHAT TIME WILL MY SHIPMENT ARRIVE?

When ordering LTL, shipments arrive when the driver makes their way to your location, usually within normal business hours (8am-5pm). For a scheduled delivery window please notify the SwiftWall rep when scheduling final delivery.

4. I DON'T HAVE A LOADING DOCK FOR A FORK TRUCK.

Plan to hand offload the product.



If you have any other questions about your order, please contact our SwiftWall Team